



Insurer Relations Committee

Palm Springs, California

January 2008



*“Any Jackass can kick down a
barn...*

*It takes a carpenter
to build one!”*



Special Thanks

To all Participating
Committee Members

Special Thanks
Jeff Patti

Additional Thanks to the OEM's
For Hanging in There!



The Document

- “Estimating Best Practices”

Hopefully you brought your copy...

- Feedback already received
and incorporated...



INSPECTION

- **Note: If, during the inspection, the estimator determines that the vehicle is not in safe operating condition, the customer should be notified and a notation placed on the estimate.**
 - ◆ Un-Safe Conditions: Suspension damage, tire damage, hood latch inoperable, radiator damage, frame damage, door unable to open.



SECTION V:

Parts Replacement Options

- Revised Document



Additional Feedback

- Mike Anderson...



The Objective

(Hasn't Changed!)

Create an

“Estimating Best Practices”

Guide

*That everyone will adopt
and adhere to....*



Report **With** Rank

in
a

Philadelphia
Document