



Insurer Relations Philadelphia

April 2008



Special Thanks

To all Participating
Committee Members

Special Thanks
Jeff Patti

Additional Thanks to the OEM's
And Collision Repairers
For Hanging in There!



The Document

- ❑ “Estimating Best Practices”
- ❑ Some feedback already received
and incorporated...



SECTION V:

Parts Replacement Options

- Section 5:
 - ◆ Completely Re-written
 - ◆ Copy on Tables



Additional Feedback

- Repairers have submitted revision requests
 - ◆ They are being reviewed
- Please “Hang-In



The Objective

(Hasn't Changed!)

Create an

“Estimating Best Practices”

Guide

*That everyone will adopt
and adhere to....*



Report With Rank

in
a

Document



INSPECTION

- **Note: If, during the inspection, the estimator determines that the vehicle is not in safe operating condition, the customer should be notified and a notation placed on the estimate.**
 - ◆ Un-Safe Conditions: Suspension damage, tire damage, hood latch inoperable, radiator damage, frame damage, door unable to open.



*“Any Jackass can kick down a
barn...*

*It takes a carpenter
to build one!”*