

Definitions Committee

Chair: Sharon Galan

United Recycler's Group



Definitions Update

Presentation by the
2005 CIC Definitions Committee
San Francisco, CA
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Committee Members

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SCRS Missouri/Kansas

CARSTAR

Akzo Nobel Coatings

ARA-ABC Auto Parts & Sales

McAlisters Body Shop

VeriFacts Automotive LLC



Definitions Committee

Vision Statement

To clarify and bring universal understanding to the terminology used in the automotive damage repair and refinish process.



Definition of Clean Up of Recycled/Recyclable/Salvage Auto Parts Survey Results

- 12 Surveys Returned
- Industry Segments
 - ◆ Repairer: 8
 - **◆ Equipment Supplier: 1**
 - ♦ Insurer: 1
 - **♦ Alternative Parts: 1**
 - ◆ Training/Educator/Consultant



Survey Questions #1

Clean Up of a salvage part is clearly defined as: "To wash/degrease and remove any adhesives or contaminants from the part."

11 of 12 AGREE

Comments:

Agree (Repairer) "Can't work on a part that has grease marks or dirt on it or even having writing on it."

Agree (Repairer) "A large group of insurance and salvage folks think it means repair of all imperfections."

Agree (Repairer) "Remove tape strips, road oil, road splatters, concrete and road stripe paint."

Disagree (Training, educator, consultant) "I always thought it was to remove all dents and scratches"



Survey Question #2

Repair of a salvage part is clearly defined as: "The steps/processes needed to return the part to an undamaged condition."

11 of 12 AGREE

Comments:

Agree (Repairer) "To what degree, finish to 180 grit or till primed?"

Agree (Repairer) "or to a new unused part"

Agree (Repairer) "dents/ damage/ shape to fix"

Disagree (Training, educator, consultant) "My shop called it clean up."



Survey Question #3

Prep for a salvage part is clearly defined as: "The additional processes needed to prepare salvage parts for use." Keep in mind that "prep" is a generic term and the line items necessary for prep will vary on a part-by-part basis.

9 of 12 <u>AGREE</u>

Comments:

Disagree (Repairer) "Wouldn't it be considered to get part after it has been repaired to paintable condition? To start the refinish phase."

Disagree (Repairer) "In a lot of cases a used part needs additional priming or stripping depending on part condition."

Agree (Repairer) "We refer to this particular process as pre-refinish repair"

Agree (Repairer) "Strip poor paint, feather scratches"

Agree (Insurer) "This would be used if a section is purchased and the part needs to be cut. Another labor time would be de-trim to paint."

Disagree (Training, educator, consultant) "This is not clear, the industry needs one definition that covers all."



Additional Comments

- "In many cases salvage parts require additional steps in prep and repair that are not reimbursable items. Insurance people and shops need to check the cycle time lost because of used parts." (Repairer)
- "Other definition to look at is RR&I. This is Remove an attached part from the damaged assembly, remove the equivalent part from the LKQ assy. & install this part on the LKQ assy." (Repairer)
- "The industry needs time studies on what it takes to cut & trim a used part. Example: a ¼ panel; you take the part off twice and put it on once." (Training, educator, consultant)



Next Step

Fill out the survey so the Definitions
Committee will have clear direction from the CIC on what definition should be focused on

Return the survey to a CIC Staff Person or someone from the Definitions Committee during this meeting

Fax or e-mail the survey to the contact information that is on the survey



Definitions Committee Next Step

- Class A Minimum Shop Requirements final document to be distributed at NACE convention
- Complied survey results to be reviewed and immediate definition goal to be set by the committee regarding Clean-Up Time for presentation at NACE