



Definitions Committee

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Mission Statement

To clarify and bring universal understanding to the terminology used in the automotive damage repair and refinish process.



Committee Members

Chris Andreoli

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Suggested Tasks

- ◆ Review and update Class A shop doc.
- ◆ Create “Green Shop” definition
- ◆ Redefine terminology for recycled parts
- ◆ Perform a study and craft a “Best Practices” statement on communication between the Shop, Consumer and Insurer



Committee Calls

- For July meeting: Panel discussion on best practices for communication between Insurer, Consumer and shop.
- Gathering info on Green Shop Certification
- Dialogue around standardizing what the industry calls Used Parts



Questions?

- ◆ **Any other items for discussion?**



Thank You

- ◆ **To Contact Committee:**
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