



# Education & Training Committee

January 17-18, 2008

Palm Springs, CA



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- Gene Hamilton  
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ASE



# Education Committee

- Next Topic: Front Office Staff Training
- Skills:
  - ◆ Technical
  - ◆ Estimating
  - ◆ Customer Service
  - ◆ Others



# Office Staff Training

- There are a number of excellent resources that currently exist
  - ◆ General Training and Certification Providers
  - ◆ Equipment Manufacturers
  - ◆ Suppliers
  - ◆ Others



# Challenge

- No single source or listing to locate all of the training of importance to office staff



# Possible Solution?

- Should we create a web page with links to the various existing training sources?