

# Fraud Awareness Committee Presentation

Fort Lauderdale, FL  
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# ***Committee Co-Chairmen***

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# ***Committee Members***

- Ed Dahm – American Collision Network
- Karen Fierst – KerenOr Consultants
- Bob Majtezel – Consultant
- David Mc Creight – Collision Resources
- Joe Sanders - Consultant
- Jeanne Silver – Mundelien CarStar
- Chad Sulkala – Acme Auto Body
- Chuck Sulkala – Acme Auto Body
- Wayne Marsden – I.A.D.A.
- Jim Guthrie – Car Crafters (Albuq. NM **New**)

# ***Good Soldiers***

**“More people fail because of flaws in their character than for any other reason.” – Dr. D. James Kennedy**

- Excerpts from “Something Else to Smile About”. A book by Zig Ziglar © Copyright 1999 - Visit the Zig Ziglar Web site.

# *Something Different*

- Business Situational Ethics
  - A chance to see how ethics impact our daily lives
  - Thought Provoking
  - Introspective in nature but results are very evident by your actions

# *Survey Form*

- Survey Forms
  - This is the time to complete surveys
  - Please complete entire survey
  - Return to committee members
  - Will compile information for PM session
    - Trends
    - Interesting positions