



Ethical or Not Ethical: An Insurers Letter to a Repairer

Presentation by the
Ethics Committee

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Mission Statement

The mission of the Ethics Committee is to review, consider and invite analysis of common (rather than exceptional) scenarios impacting all constituents in the collision repair process, in which reasonable minds have often differed, and attempt to build consensus in order to answer the question: “Is it ethical or not?”



Thoughts and Opinions by
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- Content of E-Mail
- Unethical & Illegal
- Anti-Trust
- What Shops Should Do If This Happens To You
- How Does This Impact The Collision Repair Industry