

Human Resources Committee

Chair: Cory King

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Effective Hiring Practices and I-9 Compliance Update

Presentation by the HUMAN RESOURCES

Committee

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Effective Hiring Practices

Who do you want?



Use an Effective Application

When was your application last updated?

Does it just collect information, or does it provide YOU protection?



What makes an Effective Application?

- Collecting Information:
 - Five years of past employers
 - ◆ Exact reason for leaving
 - Criminal history
 - Personal references



What makes an Effective Application?

- Protecting YOU, the employer:
 - ◆ Limit "active" period 30 days
 - Statement regarding falsification
 - "At-Will" language
 - ◆ continued.....



What makes an Effective Application?

- Protecting YOU, the employer:
 - ◆ Reference authorization
 - Binding Arbitration Agreement
 - Require a signature



Rules for accepting Applications

- The "15-Second Screening"
 - ◆ Is it complete?
 - No blanks
 - All questions answered
 - ◆ Is it signed?



Rules for accepting Applications

DO NOT ACCEPT INCOMPLETE: OR UNSIGNED APPLICATIONS!!!



Rules for accepting Applications

DO NOT ACCEPT

A RESUME
IN LIEU OF
A COMPLETE
APPLICATION!



READ the Application

- The "20-Minute Screening"
 - Do they have the qualifications for the job?
 - ◆ Look for "trouble signs" on the application...



READ the Application

- The "trouble signs":
 - scratch outs
 - unexplained gaps in employment
 - frequent changes in employment
 - continued...



READ the Application

- The "trouble signs":
 - incomplete information
 - "victim-like" reasons for leaving
 - criminal history left blank



So... you like them on paper...

Interview Aggressively!



INTERVIEW "DOs" and "DON'Ts"

- The "DOs":
 - DO ask who, what, when, and where questions
 - ◆ DO use 80/20 rule
 - DO look for signs of drug or alcohol abuse



INTERVIEW "DOs" and "DON'Ts"

- The "DON'Ts":
 - ◆ DO NOT ask about "protected" classifications
 - ◆ DO NOT write on the Application
 - ◆ DO NOT hire "on the spot"



They passed the interview... What next?

- "Conditional Offer"
 - **♦** Background Checks:
 - Credit
 - Criminal
 - DMV
 - Drug Screening
 - ◆ Medical Examination (if applicable)



But all that takes a lot of time...!

- Do you have the time to replace a "bad hire"?
- How much time do you spend dealing with "five percenters"?
- "Bad hires" are MUCH more likely to sue you do you have the time (and \$\$\$) to deal with a lawsuit?



The Forms have Changed!!



Old form may be used until
 December 31, 2005

New form available now at:

http://uscis.gov/graphics/formsfee/forms/index.htm



- Documents that are <u>no longer</u> <u>acceptable</u> to establish identity under column "A":
 - Permanent Resident Card
 - Certificate of U.S. Citizenship
 - Certificate of Naturalization
 - Unexpired Reentry Permit
 - ◆ Unexpired Refugee Travel Document



- New document that <u>is acceptable</u> to establish identity under column "A":
 - ◆ Employment Authorization
 Document (EAD) Form I-766



- Remember the basics:
 - ◆ Employer <u>obligation</u> is to:
 - See that the form is completed
 - View original documents
 - Certify that documents provided appeared genuine



- Remember the basics:
 - ◆ Employer has no obligation to:
 - Investigate applicant's SSN
 - Determine validity of documents



Thank You! Human Resources Committee

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