



**Electronic
Communications
Committee**
*CIC Planning Meeting
January 2006*



EC Committee Members

Cindy Schnier Granse, Chair, VeriFacts Automotive

Barry Dorn, Vice-Chair, Dorn's Body & Paint

- **Eric Bickett, FixAuto**
- **John Bosin, AKZO**
- **Mike Condon, Allstate**
- **Lou Dilisio, Automotive Industry Consulting**
- **Jim Guthrie, ARMS**
- **Gene Hamilton, Sports & Imports**
- **Brian Hemker, Enterprise Logistics**
- **David Horrock, B&H Automotive**
- **Fred Iantorno, CIECA**
- **Scott Jenkins, ADP**
- **Curt Jingle, ARMS**
- **Brent Johnson, Chief**
- **Mark Kovacs, ProcessClaims**
- **Susan Lane, Mitchell**
- **Bill Lopez, OEConnection**
- **Wayne Marsden, ADA Houston**
- **David McCreight, Collision Resources**
- **Rose Morrow, OEConnection**
- **Carlos Navarro, CCC**
- **Rick Palmer, ComputerLogic**
- **Bernard Sangenito, N'Site Solutions**
- **Joyce Schuenke, ARMS**
- **Pete Tagliapetra, NuGen I.T.**
- **Chad Taylor, Mitchell**
- **Russell Thrall, I-CAR**
- **Robert Turner, SceneAccess**
- **Bruce Yungkans, CCC**



2005 Accomplishments

- Revised our Mission Statement
- Reviewed the topics assigned to EC Committee during Planning Meeting
 - ◆ Decided to focus on elimination of Rekeying, starting with “Brand X-to-Brand X”
 - ◆ Determined user input was required to define scope of the problem



2005 Accomplishments (cont.)

- April 20th – Rekeying Task Force met in Chicago
 - ◆ Representatives from 3 industry associations and 5 insurers, consultants
- May/June – Developed “White Paper” entitled “*Clarification of End-User Requirements for Estimate Rekeying*”
- July CIC Meeting – Presented findings from the White Paper



2005 Accomplishments (cont.)

- September CIC Meeting – Information Providers gave a status update on their Rekeying solutions
 - ◆ The EC Committee developed a “Comparison Matrix” to track the status of the Information Provider’s solutions for the *Download* and *Physical File* methods



Summary – Download As of 11-2005

	Download (Brand X-to-X)	Potential Pricing
ADP	Available Now in ADPE* for DRP; April 2006 for Shoplink DRP & non-DRP	TBD Evaluating Alternatives
CCC	June 2006 for DRP & non-DRP	TBD
Mitchell	Available Now for one insurer's DRP; Mid-2006 expansion for others, DRP & non-DRP	Activation Fee of approx. \$100 with small per- download fee

* ADP's next generation platform currently in the early rollout stage

Summary – Physical File As of 11-2005



	Physical File (Brand X-to-X)	Pricing
ADP	No Current Plans	N/A
CCC	Available Now	\$169 One-time Fee
Mitchell	Available Now	Free



2005 Accomplishments (cont.)

■ November CIC Meeting

- ◆ EC Committee presented the challenges associated with X-to-Y rekeying
- ◆ Identified 5 potential “next steps” related to Rekeying for the EC Committee to work on
- ◆ Distributed a Survey to get input prior to 2006 CIC Planning Meeting

- The Information Providers demonstrated their rekeying solutions at the “Live Action Theatre” during NACE



2005 Accomplishments (cont.)

■ EC Committee Survey Results

- ◆ Distributed the Survey in Las Vegas, through CIC Website, CollisionWeek, etc.
- ◆ **41** Surveys returned
 - ◆ **28** from Repairers
 - ◆ **5** from Trainers/Consultants
 - ◆ **2** from Insurers
 - ◆ **6** from Others



2005 Accomplishments (cont.)

■ EC Committee Survey Results (cont.)

◆ Of the **41** Respondents:

◆ **36** said “Continue to Work on Rekeying-related Issues”

◆ **5** said “Work on Something Different”

The Majority want us to continue working on Rekeying Issues!



EC Survey Results

Rekeying Options	High	Med	Low
1. Stay the course to eliminate X-to-X rekeying	35	2	4
2. X-to-X Supplement Communication Process	30	5	5
3. X-to-Y without P-Page Logic	1	12	19
4. X-to-Y with Administrative Info only	1	10	20
5. X-to-Y with P-Page Logic	12	8	14



EC Survey Results (cont.)

- Of the 5 surveys that indicated “*Work on Something Other Than Rekeying*” two (2) potential projects emerged:
 1. Estimating providers need to allow photo transfer to/from management system or other vendors (e.g., parts)
 2. Look at the progress of web-based estimating and, as it becomes available, ensure it satisfies everyone's needs as best as possible (*may be a future Estimating Committee topic*)



EC Survey Results (cont.)

Four Other Issues Were Dispositioned:

1. Interface to Pitney Bowes Smart Mailer System	Referred to one specific Info Provider
2. Estimating providers to provide space/entry of a referral source in Admin screen that will transfer to management systems for tracking	Referred to the Info Providers; fields are already available in CIECA EMS
3. Equip shops to deal with insurers who won't pay for necessary procedures	Not an EC issue; belongs in another committee
4. Automate "Featheredge, Fill & Block"	Not an EC issue; belongs in Estimating



EC Committee

■ Recommendations for 2006

- ◆ Continue to monitor and report Information Provider's progress on *X-to-X Estimate Rekeying*
- ◆ Start working on *X-to-X Supplement Communication Process*
- ◆ Other issues as identified or prioritized during this week's Planning Meeting



Thank You!