



# Electronic Communications Committee

Chair: Cindy Granse  
VeriFacts

Vice Chair: Barry Dorn  
Dorn's Body and Paint



# **Electronic Communications Committee**

***Las Vegas - October 2006***

# EC Committee Members



**Cindy Schnier Granse, Chair, CLAS Consulting**

**Barry Dorn, Vice-Chair, Dorn's Body & Paint**

- **Alex Adegan**, uParts
- **Farzam Afshar**, VeriFacts
- **Eric Bickett**, FixAuto
- **John Bosin**, AKZO
- **Sean Carey**, FixAuto
- **Mike Condon**, Condon Consulting LLC
- **Lou Dilisio**, Automotive Industry Consulting
- **Jim Guthrie**, Mitchell
- **Gene Hamilton**, Sports & Imports
- **Brian Hemker**, Enterprise Logistics
- **David Horrock**, B&H Automotive
- **Fred Iantorno**, CIECA
- **Scott Jenkins**, Audatex
- **Curt Jingle**, Mitchell
- **Brent Johnson**, Chief
- **Mark Kovacs**, ProcessClaims
- **Gary LaFond**, Scene Genesis
- **Susan Lane**, Mitchell
- **Harvey Lindauer**, Audatex
- **Bill Lopez**, OEConnection
- **Wayne Marsden**, ADA Houston
- **David McCreight**, Collision Resources
- **Rose Morrow**, OEConnection
- **Carlos Navarro**, CCC
- **Rick Palmer**, ComputerLogic
- **Bernard Sangenito**, N'Site Solutions
- **Joyce Schuenke**, Mitchell
- **Pete Tagliapetra**, NuGen I.T.
- **Chad Taylor**, Mitchell
- **Russell Thrall**, I-CAR
- **Robert Turner**, Consulting
- **Bruce Yungkans**, CCC



# 2006 Progress

- Continued to work with the Information Providers to deliver solutions which eliminate estimate rekeying between the same brand of estimating system (X-to-X)
- In San Jose, held a panel presentation where each Information Provider gave an update on their development status
- To date, all three Information Providers have released solutions that address at least a portion of the issue

# Summary As of 10-31-2006



	Download Status (Brand X-to-X)	Pricing
Audatex	<b>In production <i>NOW</i> in Shoplink!</b> Available since April 2006	<b>\$29 per month for unlimited downloads. Bundled pricing also available.</b>
CCC	<b>Currently in Limited Release with selected shops and insurers.</b> On-target for General Release December 2006	<b>*One-Time Fee of \$169</b>  *No additional charge to communicating customers who previously purchased Auto Workfile Entry (AWE) for physical file transfer capability
Mitchell	<b>Currently implementing additional security features for Download.</b> General Release scheduled for Q2 2007	<b>\$25 per month for unlimited downloads. Physical file transfer capability available in UltraMate today for FREE!</b>



**Please visit  
each of the  
Information Provider's  
NACE Booth and  
ask to see  
a demonstration of  
their rekeying solutions.**



**We strongly encourage  
you to utilize the Rekeying  
Solutions that the Information  
Providers have developed.**

***If these solutions are not  
used, further development  
may not occur.***



# What's next?

- **EC Committee will gather feedback and utilization statistics early next year and present them at the summer CIC meeting. We want to determine:**
  - *How many estimates have been downloaded so the shop doesn't need to rekey the estimate?*
  - *How many shops are using the solutions?*
  - *Which insurers are not participating in the download solution and why?*
  - *Do the solutions solve the rekeying problem?*





# What's next? (cont.)

- Start working to define issues and potential solutions related to the elimination of supplement rekeying
- Supplement rekeying is more complicated to solve than estimate rekeying because:
  - *There are a variety of business processes used by insurers*
  - *Information providers have different capabilities*
  - *The supplement process differs based on the insurer / shop relationship*



# What's next? (cont.)

- **Schedule a one-day meeting to review business processes, requirements and alternatives for supplements**
  - *Date & location TBD*
  - *Information will be e-mailed via CIC*
- **Invite representatives from the industry organizations (SCRS, ASA, AASP) to represent the shops**
- **Any insurers interested in participating, please let us know!**



*You asked for it.*

*The EC Committee  
made it happen.*

*Please take advantage of it.*



# Thank You!