

Repair Procedures Discussion

Presentation by the Insurance Relations Committee April 8th, 2004



Committee Co-Chairs

- Tim Dawe DuPont Performance Coatings
- Rob Wholf Allstate Insurance



Committee Members

- Mark Algie 3M
- Greg Black GMAC Insurance
- John Blake Scene Access
- John Gizzio ACE
- Gene Hamilton Sports & Imports
- Brian Hemker Enterprise Logistics
- Bob Hurns PCI



Committee Members

- Fred Iantorno CEICA
- Sharon Kellum URG
- Dennis Kennealy Master Collision
- John Kent State Farm Insurance
- Herb Lieberman LKQ Corp.
- Michael Lloyd California Casualty
- Joel Lofton Barnett's Body Shop



Committee Members

- Floyd Morasch Farmers Insurance
- Greg Olinger CARSTAR
- Terry Ott Fix Auto
- Rob Robbins Cars Collision
- Jeanne Silver CARSTAR Mundelein
- Bob Smith Storm Appraisal Services
- Ray Trevethan AAA California
- Steve Waldren Paramount Auto Body



Panel Composition

The panel is comprised of representatives from the following industry segments:

- Information providers
- Insurance
- Paint manufacturers
- Collision repair representative



Panel Moderator

Rick Tuuri: I-CAR, Director of Business Development & Field Operations



Panel Discussion Topics

Does information in P-pages that reference painting procedures need to be updated to better define paint manufacturer recommendations

 Can the panel address a wide range of interpretation and application of estimating platform databases



Panel Discussion Topics

 Should insurance companies accept documented paint and material invoicing

■ What is the panels understanding and interpretation of blending or painting within a panel, and has the time come to more clearly define necessary steps