

# *Collision Industry Conference*

**GROUP:** Information Technology Committee  
**EVENT:** Teleconference  
**DATE/TIME:** August 27, 2004 – 9am Central

<b>2004 CIC IT Committee Members</b>				
Name	Company	E-Mail	Phone	
1	Fred Iantorno*	CIECA	<a href="mailto:fred@cieca.com">fred@cieca.com</a>	847-498-6945
2	Cindy Schnier*	VeriFacts Automotive	<a href="mailto:clschnier@aol.com">clschnier@aol.com</a>	630-527-9660
3	Russell Thrall*	ABRN/Collision Week	<a href="mailto:russ@thrall3.com">russ@thrall3.com</a>	570-992-7635
4	Tom Adams	OEConnection LLC	<a href="mailto:tom.adams@oeconnection.com">tom.adams@oeconnection.com</a>	330-523-1835
5	John Blake	Scene Access	<a href="mailto:jwblake@sceneaccess.net">jwblake@sceneaccess.net</a>	585-387-9883
6	Mike Condon	Allstate	<a href="mailto:mco2u@allstate.com">mco2u@allstate.com</a>	847-402-6234
7	Barry Dorn	Dorn's Body & Paint	<a href="mailto:bdorn@dornsbodyandpaint.com">bdorn@dornsbodyandpaint.com</a>	804-746-3928 x 105
8	Jim Guthrie	ARMS	<a href="mailto:jimg@nuarms.com">jimg@nuarms.com</a>	800-710-2767
9	Brian Hemker	Enterprise Logistics	<a href="mailto:bhemker@enterprise-logistics.com">bhemker@enterprise-logistics.com</a>	614-488-6250
10	David Horrock	B&H Automotive	<a href="mailto:b_h_automotive@usa.net">b_h_automotive@usa.net</a>	816-436-2662
11	Scott Jenkins	ADP	<a href="mailto:scott_a_jenkins@adp.com">scott_a_jenkins@adp.com</a>	309-664-0848
12	Kurt Jingle	ARMS	<a href="mailto:cjingle@nuarms.com">cjingle@nuarms.com</a>	800-710-2767
13	Brent Johnson	Chief Automotive	<a href="mailto:johnsonb@chiefautomotive.com">johnsonb@chiefautomotive.com</a>	308-384-9747
14	Mark Kovacs	ProcessClaims	<a href="mailto:mark.kovacs@processclaims.com">mark.kovacs@processclaims.com</a>	310-937-4040 ext 1047
15	David McCreight	Collision Resources	<a href="mailto:david@collisionresourcesinc.com">david@collisionresourcesinc.com</a>	913-980-9807
16	Rose Morrow	OE Connection LLC	<a href="mailto:Rose.Morrow@oeconnection.com">Rose.Morrow@oeconnection.com</a>	330-523-1805
17	Rick Palmer	ComputerLogic	<a href="mailto:rpalmer@computerlogic.com">rpalmer@computerlogic.com</a>	478-474-5593 x 190
18	Joyce Schuenke	ARMS	<a href="mailto:joyces@insightbb.com">joyces@insightbb.com</a>	505-881-0633
19	Kevin Weidinger	OEConnection LLC	<a href="mailto:kevin.weidinger@oeconnection.com">kevin.weidinger@oeconnection.com</a>	330-523-1840

\*Co-Chair

**Yellow highlight** indicates participation in this teleconference

<b>2004 IT Committee Presentation Schedule</b>		
Date	Place	Topic
April 8/9	Nashville	CIECA 2004 Plan Update
June 9/10	Washington, DC	Part I: Exchanging Estimate Information – Same Estimating Platform
August 4/5	Chicago (I-Car)	Update on EMS Improvements
November 2	Las Vegas (NACE)	Part II: Exchanging Estimate Information – Different Estimating Platforms

**PROPOSED AGENDA:**

1. Introductions
2. Antitrust Statement
3. Approve previous minutes
4. Get an update on the letter to information providers
5. Review panelists
6. Continue preparations for Las Vegas/November
7. Next Steps
8. Adjourn

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**MEETING MINUTES:**

1. Cindy reviewed the Anti-Trust statement and all participants agreed to comply. Cindy agreed to be the note taker.
2. The minutes from the previous two teleconferences were approved.
3. Earlier in the week, CCC's response to the information provider letter was routed. All three have now responded. The group agreed further follow-up is required with them to better understand their position. A follow-up set of questions will be developed on a future teleconference. We reiterated that we want the November panel to be business-focused rather than technology-focused. We again confirmed we're leaning toward not having the information providers on the panel. We likely won't have Enterprise Logistics on the panel either.
4. Russell e-mailed an update on his action items from the last teleconference. He indicated Jim Laning from State Farm agreed to be on the panel. He has not been able to reach the other folks yet but expects to do so before the next teleconference. Cindy nor Fred had an update on the insurers they were responsible for yet.
5. Discussion ensued regarding whether there might be someone in the healthcare industry that is knowledgeable in the privacy area related to e-commerce. Someone suggested Cory King may be able to assist. Cindy will contact Cory to see if he's aware of anyone. This will be discussed further on our next teleconference after we hear from Russ regarding PCI's representation on the panel.
6. It was suggested that we may still want a shop representative and Dan Risley was suggested. Cindy will contact Dan.
7. The questions we've come with to ask the panelists thus far are (in no particular order):
  - a. Is there a privacy issue?
  - b. Does the insurer support the type of "estimate download" functionality we're suggesting?
  - c. Are there issues of access for their DRP partners vs. non-partners?
  - d. Are you aware of any limitations or barriers that would prevent you from implementing or supporting this capability?
  - e. Would you provide this capability yourself? Through the information providers? Through an independent 3<sup>rd</sup> party?
  - f. If an information provider or an independent 3<sup>rd</sup> party were to offer this functionality, what would be your expectation or requirements from that system in order for you to support it?

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- g. What benefits would the industry and your company receive from this solution? Is there a “cost” to the insurer by not having this functionality? (e.g., insurance rates, service issue/slower customer experience)
- 9. The following contacts will be made:
  - h. Cindy – AIG, Cory King, Dan Risley
  - i. Fred – Progressive
  - j. Russ – Liberty Mutual, GEICO and NAI/PCI
  - k. Allstate has already agreed to participate, assuming adequate representation from other insurers. State Farm is confirmed.
- 10. We need to determine a moderator for the panel.
- 11. The meeting adjourned at 9:45.

**NEXT STEPS/ACTION ITEMS:**

- 1. Cindy will distribute the teleconference minutes to committee members.
- 2. Followup with potential panelists, as assigned.

**NEXT SCHEDULED TELECONFERENCE(S):**

<b>Date(s):</b>	September 10 and September 24, 2004
<b>Time:</b>	9am Central
<b>Dial-In Number:</b>	512-225-3050
<b>Passcode:</b>	80561
<b>Anticipated Duration:</b>	1 hour
<b>Agenda:</b>	<ul style="list-style-type: none"><li>• Continue preparations for Las Vegas/November</li></ul>