

Collision Industry Conference

GROUP: Information Technology Committee
EVENT: Teleconference
DATE/TIME: September 10, 2004 – 9am Central

2004 CIC IT Committee Members			
Name	Company	E-Mail	Phone
1	Fred Iantorno*	CIECA fred@cieca.com	847-498-6945
2	Cindy Schnier*	VeriFacts Automotive clschnier@aol.com	630-527-9660
3	Russell Thrall*	ABRN/Collision Week russ@thrall3.com	570-992-7635
4	Tom Adams	OEConnection LLC tom.adams@oeconnection.com	330-523-1835
5	John Blake	Scene Access jwblake@sceneaccess.net	585-387-9883
6	Mike Condon	Allstate mco2u@allstate.com	847-402-6234
7	Barry Dorn	Dorn's Body & Paint bdorn@dornsbodyandpaint.com	804-746-3928 x 105
8	Jim Guthrie	ARMS jimg@nuarms.com	800-710-2767
9	Brian Hemker	Enterprise Logistics bhemker@enterprise-logistics.com	614-488-6250
10	David Horrock	B&H Automotive b_h_automotive@usa.net	816-436-2662
11	Scott Jenkins	ADP scott_a_jenkins@adp.com	309-664-0848
12	Kurt Jingle	ARMS cjingle@nuarms.com	800-710-2767
13	Brent Johnson	Chief Automotive johnsonb@chiefautomotive.com	308-384-9747
14	Mark Kovacs	ProcessClaims mark.kovacs@processclaims.com	310-937-4040 ext 1047
15	David McCreight	Collision Resources david@collisionresourcesinc.com	913-980-9807
16	Rose Morrow	OE Connection LLC Rose.Morrow@oeconnection.com	330-523-1805
17	Rick Palmer	ComputerLogic rpalmer@computerlogic.com	478-474-5593 x 190
18	Joyce Schuenke	ARMS joyces@insightbb.com	505-881-0633
19	Kevin Weidinger	OEConnection LLC kevin.weidinger@oeconnection.com	330-523-1840

*Co-Chair

Yellow highlight indicates participation in this teleconference

2004 IT Committee Presentation Schedule		
Date	Place	Topic
April 8/9	Nashville	CIECA 2004 Plan Update
June 9/10	Washington, DC	Part I: Exchanging Estimate Information – Same Estimating Platform
August 4/5	Chicago (I-Car)	Update on EMS Improvements
November 2	Las Vegas (NACE)	Part II: Exchanging Estimate Information – Different Estimating Platforms

PROPOSED AGENDA:

1. Introductions
2. Antitrust Statement
3. Approve previous minutes
4. Review panelists
5. Continue preparations for Las Vegas/November
6. Next Steps
7. Adjourn

Information Technology Committee
Minutes from September 10, 2004 Teleconference

MEETING MINUTES:

1. Fred read the Anti-Trust statement and all participants agreed to comply. Cindy agreed to be the note taker.
2. The minutes from the previous teleconference were approved.
3. Update on Panelists:

Confirmed: Jim Laning/State Farm, Mike Condon/Allstate (assuming 1 or 2 additional insurers participate)

Cindy's assignments: AIG – Roger Wright will check to see if someone from his staff that can speak to the topic will be there on Tuesday. Cory King and Dan Risley – Cindy has not had a chance to speak with them yet.

Fred's assignments: Progressive can not participate

Russ's assignments: GEICO can not participate. He has not heard back from Liberty Mutual or PCI yet.

Additional assignments made include USAA (Cindy), Farmers (Fred) and Nationwide (Russ). Discussion ensued regarding finding someone from the healthcare industry that may be provide a different perspective. Since we only have 30 minutes, it was decided to table this idea.

4. We reviewed the questions we've come with to ask the panelists thus far are (in no particular order) and have whittled them down a bit:
 - a. Does the insurer support the type of "estimate download" functionality we're suggesting?
 - b. Are there issues of access for their DRP partners vs. non-partners?
 - c. Are you aware of any limitations, issues or barriers that would prevent you from implementing or supporting this capability? (this is where the privacy/security concerns will likely be brought up)
 - d. Would you provide this capability yourself? Through the information providers? Through an independent 3rd party?
 - e. If an information provider or an independent 3rd party were to offer this functionality, what would be your expectation or requirements from that system in order for you to support it?
 - f. What benefits would the industry and your company receive from this solution? Without this functionality, what does it prevent you from accomplishing?
5. We started to discuss what additional feedback/input we need from the information providers to further clarify their positions. Cindy agreed to consolidate their responses and distribute them for the next teleconference so we can determine where to go from here. This will be the primary topic of discussion at our next teleconference.

**Information Technology Committee
Minutes from September 10, 2004 Teleconference**

6. We need to determine a moderator for the panel.
7. The meeting adjourned at 9:50.

NEXT STEPS/ACTION ITEMS:

1. Cindy will distribute the teleconference minutes to committee members.
2. Followup with potential panelists, as assigned.
3. Cindy will consolidate the information provider responses in a single document for review on our next teleconference.

NEXT SCHEDULED TELECONFERENCE(s):

Date(s):	September 24, 2004
Time:	9am Central
Dial-In Number:	512-225-3050
Passcode:	80561
Anticipated Duration:	1 hour
Agenda:	<ul style="list-style-type: none">• Update on panelists• Determine follow-up questions/communication for the information providers• Continue preparations for Las Vegas/November