



Repair Procedures Discussion

Presentation by the
Insurance Relations Committee

April 8th, 2004



Committee Co-Chairs

- Tim Dawe - DuPont Performance Coatings
- Rob Wholf - Allstate Insurance



Committee Members

- Mark Algie - 3M
- Greg Black - GMAC Insurance
- John Blake - Scene Access
- John Gizzio - ACE
- Gene Hamilton - Sports & Imports
- Brian Hemker - Enterprise Logistics
- Bob Hurns - PCI



Committee Members

- Fred Iantorno - CEICA
- Sharon Kellum - URG
- Dennis Kennealy - Master Collision
- John Kent - State Farm Insurance
- Herb Lieberman - LKQ Corp.
- Michael Lloyd - California Casualty
- Joel Lofton - Barnett's Body Shop



Committee Members

- Floyd Morasch - Farmers Insurance
- Greg Olinger - CARSTAR
- Terry Ott - Fix Auto
- Rob Robbins - Cars Collision
- Jeanne Silver - CARSTAR Mundelein
- Bob Smith - Storm Appraisal Services
- Ray Trevethan - AAA California
- Steve Waldren - Paramount Auto Body



Panel Composition

The panel is comprised of representatives from the following industry segments:

- Information providers
- Insurance
- Paint manufacturers
- Collision repair representative



Panel Moderator

Rick Tuuri: I-CAR, Director of Business
Development & Field Operations



Panel Discussion Topics

- Does information in P-pages that reference painting procedures need to be updated to better define paint manufacturer recommendations
- Can the panel address a wide range of interpretation and application of estimating platform databases



Panel Discussion Topics

- Should insurance companies accept documented paint and material invoicing
- What is the panels understanding and interpretation of blending or painting within a panel, and has the time come to more clearly define necessary steps