



Collision Industry Conference Participant Guidelines

Mission Statement:

A forum where collision industry stakeholders come together to discuss issues, build broad understanding, find common ground and communicate to the industry at-large, findings and possible solutions.

Vision Statement:

A collision industry in which all segments work together efficiently, effectively, ethically and respectfully to enable a complete and safe repair while facilitating the most pleasant experience possible for our mutual customer, the consumer.

The CIC exists for the benefit of the entire collision industry. No preference is given to industry segment or constituent. *All* are welcome and *all* are encouraged to participate.

CIC seeks to create an environment that fosters the free exchange of ideas with a common goal of improving the collision industry. Only where participants commit to standards of mutual respect, civility and courtesy, can this environment exist in its most productive form. Accordingly, all attendees of the CIC are asked to abide by the following Code of Conduct:

- All participants shall be treated with dignity; Verbal abuse or harassment, including comments that are insulting, threatening or slanderous will not be tolerated.
- Please... use the microphones! Introduce yourself and the company you are with, speak clearly to ensure everyone can hear you. Stay on the topic at hand. What you have to say is important!
- The “open microphone” is there for *everyone*. Keep commentary and questions succinct and allow the speaker/panelists to respond to questions without interruption. “Back and forth” discussion between the questioner and the speaker/panelists should be reserved for breaks or after the meeting.
- As a courtesy to the CIC body and the speakers/panelists, those at the open microphone who have already asked a question but have a follow up question, are requested to ask the Chair or the Moderator/Facilitator if they may pose another question.
- Refrain from using the “open microphone” for the purposes of advertising or solicitation.
- Individuals should not seek to dominate the conversation or “grandstand.”
- Never use group pressure to embarrass or force an outcome or decision that clearly requires further deliberation.
- Participate and encourage participation.
- Committee input should go through committee chair. Protocol would ask that any new material / discussion be shared with the Chairman prior to presentation. The committee chairman and their contact information can be located at www.ciclink.com.
- Use this forum as an opportunity to network with other industry members.
- Be active – get involved! Find a subject that is interesting to you and get on the committee!
- During all aspects of CIC meetings, all participants shall abide by the Federal Anti-Trust laws. A copy of the CIC Anti-Trust Policy can be found at www.ciclink.com

Gold Pin Sponsor: A participant may become a CIC Gold Pin Sponsor by paying an annual fee of \$285 (pro-rated throughout the year). Gold Pin Sponsors are provided name badges and nameplates, and do not pay meeting registration fees at the door. Gold Pin Sponsors can, if they wish, sit in a reserved section of the meeting room where writing tables are provided.

REMEMBER, CIC DOES NOT HAVE MEMBERS... ONLY PARTICIPANTS!