



Parts Committee Outline for 2011-2012

January 13-14, 2011

Palm Springs, CA



Parts Committee Charter

The mission of the CIC Parts Committee is to identify the issues and challenges related to the parts, materials and technologies utilized in today's vehicles – including the effect they have on the collision repair process – and to identify and offer solutions where possible.

Our members represent numerous industry segments with wide-ranging viewpoints, but are working jointly to improve the overall quality of the repair process for the industry and vehicle owners alike.

January 13-14, 2011

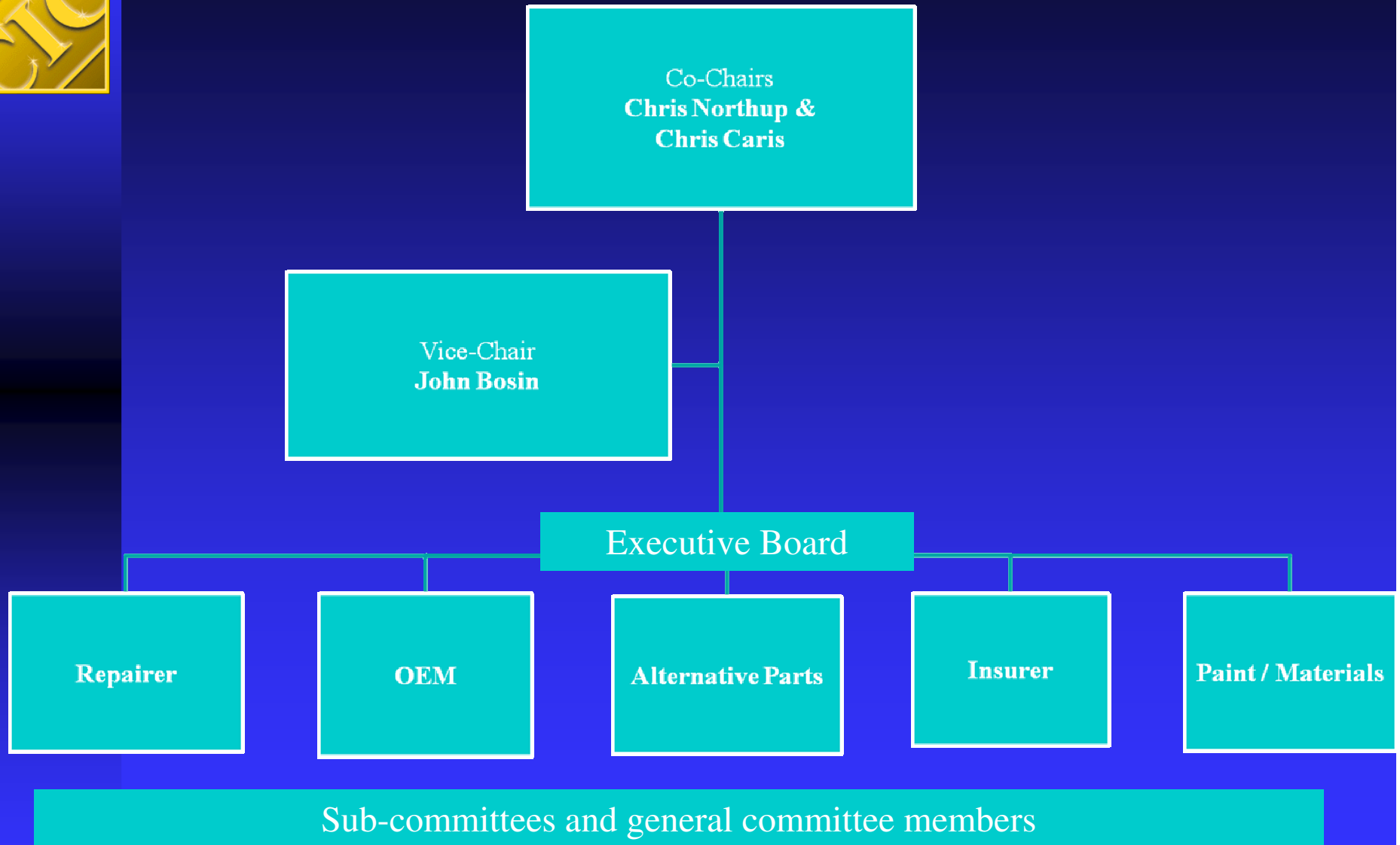
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Parts Committee Structure

- Two co-chairs; one vice chair
- Five-member executive board representing five key industry segments
- General committee membership
- Committee leadership appointed by CIC chairman; general comm. members self-selected
- Executive board, led by co-chairs, meets at least twice monthly via conference call; one call includes general membership

Parts Committee Structure



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Possible Issues to Consider



- Alternative parts – minimum standards (CAPA / ABPA / NSF)
- Recycled-Reconditioned parts – condition and communication standard
- Ordering errors and defects – how to report so manufacturers and suppliers know and are held accountable
- How state laws / regulations impact parts use decisions
- I.D. labels / decals / R-DOT / lot control

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Possible Issues to Consider (cont.)

- Parts purchasing policies / practices
- Transparent paint & materials calculator
- Parts clean-up times
- Non-included P-page labor tasks – ignored
- Repair cycle times – impact of part types
- Uneven pricing methods – difficult to compare part types
- Need for DEG-type body for reporting parts quality issues?

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Possible Issues to Consider (cont.)

- Apparent lack of:
 - ◆ Protocols for consistent parts ordering transactions
 - ◆ Consistent practices by dealers and independent repairers
 - ◆ Clarity concerning pricing practices and use of aftermarket and salvage parts
 - ◆ Rules concerning when a new or used part should be used

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Possible Issues to Consider (cont.)

- Apparent lack of:
 - ◆ Knowledge regarding legal commitment insurer / shop has to consumer through part choice
 - ◆ Consistent rules on who is an approved alternative parts vendor and their acceptance by data providers
 - ◆ Rules regarding changing part type on estimates and ROs

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Possible Issues to Consider (cont.)

- Apparent lack of:
 - ◆ Standards for interface between body shop estimating and management systems and dealer management systems regarding parts ordering and quality of information transmitted
 - ◆ Default use of data regarding pricing on alternative parts vs. OEM

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Technologies to Explore

- Telematics (likely at March meeting)
- Evolution / Importance of use of high-strength steels and UHSS

Existing Programs to Discuss

- ABPA Certified Distributor Program
- ARA standards
- URG Association standards



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Input from CIC Body

- Should committee continue?
- Additional issues / technologies / programs to consider?
- Suggestions for executive board?
- Volunteers for committee membership?

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Strategy / Tasks for March Meeting

- Consider input from body – issues / board members, etc.
- Finalize executive board & subcommittees
- Review and prioritize issues; plan presentations – committee may deliver multiple presentations at single CIC based on sub-committee work
- Prepare a presentation with relevant content / guest speaker(s)



Parts Committee

For further comment or information please contact:

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