



OEM Information Availability Standards Committee

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Atlanta, GA



Standards Committee

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OEM Information Availability




- Current Availability
 - ◆ Repair Information
 - ◆ Specifications
 - ◆ Parts Information
 - ◆ Tools & Equipment
 - ◆ Training

Repair Information



- OEM Service Information
 - ◆ Available through web access
 - ◆ Aftermarket information providers
 - ◆ Available 4-6 weeks before product launch
 - ◆ Anti-theft information matrix under development through NASTF



National Automotive Service Task Force (NASTF)

- Organization created to identify and facilitate resolution to any gaps in OEM service information for the aftermarket.
- Also covers tooling and training information.
- NASTF board recently voted to form a Collision Committee to address issues specific to the collision industry.



Specifications

- New model specifications are generally available prior to vehicle launch
- Many equipment suppliers develop their own dimensional databases directly from new vehicle measurements
- Available from aftermarket information providers

Parts Information



■ OEM Information

- ◆ Generally available via dealer parts network
- ◆ Available through aftermarket estimating systems

■ Alternative Parts Information

- ◆ Aftermarket
- ◆ Salvage

Tools & Equipment



- Electronic and Special Tools
 - ◆ Scan tools and electronic diagnostic units available through OEM or aftermarket sources
 - ◆ Special tools available through dealer or aftermarket tool suppliers
 - ◆ Equipment suppliers

Training



■ I-CAR

- ◆ Collision industry standard for training
- ◆ OEM Training Programs
- ◆ Available live and via web
- ◆ Training Alliance

■ Paint Manufacturers

- ◆ Product-specific certification programs
- ◆ Management training

Training



- Secondary & Post-Secondary
 - ◆ NATEF
 - ◆ PACE+ST3
 - ◆ For-profit schools
- In-Service Training Providers
 - ◆ CASE
 - ◆ Paint Manufacturers
 - ◆ Equipment Manufacturers
 - ◆ Product Manufacturers

Suggestions for Improvement



- More lead time on release of new vehicle specifications
- Add actual repair procedures to estimating databases
- Vehicle manufacturers establish factory-approved procedures for all repairs
- Make factory training more widely available to aftermarket



Any Questions?

Standards Committee

Mission Statement:

To provide analysis and review of all questions related to the existence or development of collision industry standards in repair, personnel and shop operations.