



Industry Repair Standards: What's Next?

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Palm Springs, CA



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When we say the term “Standards”
what do you think of? (show of hands)

- Repair Guidelines & Processes
- Operational and Cosmetic
- Certification and/or Licensing
- Technician Training Requirements
- Technical Repair Specifications
- Proficiency & Reparability



Today's Focus

- Proficiency & Repair Standards;
The technical aptitude, tools, equipment and facilities required to repair a vehicle properly according to safety and drivability specifications.



In The UK,

They are setting standards based upon the ability to repair properly

...Not cosmetic or service such as others are addressing.

[Play Video](#)





Panel for Discussion

Tony Molla, ASE representing testing & certification

Bob Keith, Carstar representing MSO

Steve Nantau, Ford representing OEM

Mike Quinn, 911 Collision Centers representing
collision repairs

Mark Algie, 3M representing manufacturing

Jeff Peevy, I-CAR representing training

Rod Enlow, Renlow Consulting, Independent liason

Roger Wright, AIG representing Insurers - absent

John Bosin, Akzo representing paint manufacturer,
value added



Panel Q & A

- "Based upon what we saw in the video, do you see that the US market faces the same challenges and the same needs for these types of standards?"



Panel Q & A

- "What are the ramifications if we do not establish standards?"



Panel Q & A

- "Who could be damaged or benefit from the establishment of standards as they have done in the UK?"



Panel Q & A

- "What are the complexities of establishing these types of Standards?"



Panel Q & A

- "What already exists and how do we move from what we have to what we need?"



Panel Q & A

- “How could Standards be distorted to damage any of the participating parties?”



Panel Q & A

- "What is the next step in moving forward and who needs to be included in that process?"



Question to the Industry ...

- “What is the next action step?”