



Scope and Purpose

Presented by the
Repair Standards Committee

July 29-30, 2009



Repair Standards Committee

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Source: Zurich



Repair Standards Committee

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Repair Standards Committee Mission Statement

To provide analysis and review of all questions related to the existence or development of collision industry standards in repair, personnel and shop operations.



Scope

- To develop and publish nationally recognized collision industry repair standards which ensure a safe, reliable and quality collision repair.
- In addition, this document will provide a basic framework for education, employee development, quality control, process management and material usage with the intent of minimizing risk and enhancing consumer confidence.



Purpose

- The purpose of this document is to clearly define and standardize collision industry practices, procedures, methods and processes.
- Defining standards for the collision repair industry is essential in order to provide safe, reliable and quality collision repairs.
- The existence of standards provides accessibility to critical repair information, helps reduce risk and improves business performance.



Purpose

- This will result in improved consumer confidence in the knowledge that those operating in compliance with the standards will produce a safe, reliable, and quality repair.



Progress Measurement - Milestone

- 1st Milestone - **Completed**
 - ◆ Identify Stakeholders
- 2nd Milestone - **Completed**
 - ◆ Identify Value to Stakeholders
- 3rd Milestone - **Completed**
 - ◆ Solicit support from Stakeholders using Value Proposition



Progress Measurement - Milestone

- 4th Milestone – **In Progress**
 - ◆ Develop Scope and Purpose
- 5th Milestone – **In Progress**
 - ◆ Define Terms and Definitions
(Throughout the Process)
- 6th Milestone
 - ◆ Define Repair Categories



Progress Measurement - Milestone

■ 7th Milestone

- ◆ Define Facility and Equipment Requirements
- ◆ *Facility/Facility Equipment Sub Group*

■ 8th Milestone

- ◆ Define Tool and Equipment Requirements
- ◆ *Tool/Equipment Sub Group*



Progress Measurement - Milestone

- 9th Milestone
 - ◆ Define Technician Classification, Training and Certification Requirements
 - ◆ *Classification/Training/Certification Sub Group*
- 10th Milestone
 - ◆ Define Repair Methods and Procedures
 - ◆ *Repair Methods and Procedures Sub Group*



Progress Measurement - Milestone

■ 11th Milestone

- ◆ Define Repair Methods and Procedures
- ◆ *Materials Sub Group*

■ 12th Milestone

- ◆ Define Process Management and Quality Control
- ◆ *Process Management/QC Sub Group*



Progress Measurement - Milestone

- 13th Milestone
 - ◆ Define Technical Terms
 - ◆ *Technical Terms Group*
- 14th Milestone
 - ◆ Launch Industry-Supported Comprehensive Standards Program



Question --

- ?? The floor is open!
- Scope and Purpose will be Posted on the CIC Website.