



COLLISION INDUSTRY CONFERENCE

October 31, 2017 - Las Vegas, Nevada

MEETING AGENDA



We protect and beautify the world™



- 1-800 Radiator & A/C
- 3M Automotive Aftermarket
- ABRA Autobody & Glass
- ALLDATA
- ALLSTATE Insurance
- American Honda
- Audatex
- Audi of America
- Auto Care Association / PBES
- Auto Data Labels
- Axalta Coating Systems
- Berkshire Hathaway Automotive
- Caliber Collision Centers
- Car-Part.com
- Car-O-Liner
- CCC Information Services
- Celette
- Certified Automotive Parts Association (CAPA)
- ChemSpec USA
- Chief Automotive Technologies
- Dent Concepts
- Fiat Chrysler Automobiles
- Fix Auto USA
- Ford Customer Service
- Fusor Aftermarket Adhesives
- Garmat USA
- GM - Customer Care & Aftersales
- Hedson Technologies
- I-CAR
- ICR Sprint
- ITW Evercoat
- Kent Automotive
- KPA Online
- LKQ Corporation / Keystone Automotive
- Matrix Wand 3-D Measuring
- Mercedes Benz USA
- Mitchell International
- National Coatings & Supplies
- Norton Saint-Gobain
- Pro Spot International
- Refinish Distributors Alliance (RDA)
- Service King Collision Repair Centers
- SSF Imported Auto Parts
- State Farm Insurance
- Toyota Motor Sales USA
- United Recyclers Group

Tuesday, October 31 (8:00am - 5:00pm) The Renaissance Hotel

- 8:00a Welcome / Housekeeping [Guy Bargnes] 
CIC Chairman Comments
- 8:15 Special Presentation [Bill Shaw, Michael Quinn]
Collision Industry Foundation - Hurricane Harvey / Irma Disaster Relief Efforts
- 8:30 Insurer-Repairer Relations Committee [Clint Marlow, Doug Irish] "OEM Procedure Issues" – I-CAR's "How to escalate" & "Dash Light" clarification
- 9:15 Definitions [Chris Evans, Barry Dorn] 
2017 Glossary Initiative Update / Segmenting & Grouping
- 9:30 Special Presentation [David Newton Ross, Consulting Editor, The National Collision Repairer] - "Update from Down Under" – Overview of the Collision Industry in Australia & New Zealand
- 9:45 Administrative Announcements [Jeff Hendler]
- 10:00 **Break - Thank the Sponsors!**
- 10:30 Education & Training [Jeff Peevy, Gene Lopez] 
Technician Survey Results / Assessment / Recommendations
- 11:00 Governmental [Darrell Amberson, Moderator, Janet Chaney, Bob Redding] - *Panel Discussion – New Vehicle Technology and Public Policy.* 
- 12:00 **Lunch Break - Courtesy of Enterprise Rent-A-Car!**
- 1:00 Human Resources [Cory King] - *Employment Law Update: "New Employment Laws and Related Developments."* 
- 1:45 Emerging Technologies [Jack Rozint, Chuck Olsen, Jake Rodenroth, Sean Guthrie] - *Beyond Scanning: Enhance your understanding around recalibrations, resets, and reprogramming* 
- 2:15 Open Microphone
- 2:30 **Break - Thank the Sponsors!**
- 3:00 Open Systems, Data Access and Sharing Task Force [Mark Algie, Rick Palmer, Dan Risley] - *Impacts of Findings and Positions of Industry Stakeholders* 
- 5:00 **Adjourn**
- 6:30 **Reception - The Westgate Hotel**