



COLLISION INDUSTRY CONFERENCE

August 9-10, 2016, Anaheim, California

MEETING AGENDA

Tuesday, August 9 (1:00 pm – 5:00 pm)

- 1:00:** Welcome / Housekeeping [Randy Stabler]
CIC Chairman Opening Comments; Agenda Review, Antitrust Statement, Participation Guidelines
- 1:30:** Special Guest Presentation: To Scan or Not to Scan? That is the question [Jack Rozint]
Demystifying computer diagnostics in today's collision repair process
- 2:15:** Governmental: What you are throwing in the trash is going to cost you BIG TIME! [Jennifer Blake KPA]
Hear real life stories from large California shops that will totally blow you away!
- 2:45** Administrative Announcements
- 3:00:** **Break - Thank the Sponsors!**
- 3:15:** Open Mic—Tell us what you think
- 3:30:** Education & Training Panel Discussion [Gene Lopez]
In house technical training and development programs that really work
- 4:00:** Special Presentation: Body Shop Certification Panel Discussion [Lou DiLisio, Jr.] *Do I need to be a certified shop in today's environment?*
- 5:30:** Adjourn
- 5:45:** **Reception Following Adjournment**

Wednesday, August 10 (8:00 am – 11:00 am)

- 8:00:** Welcome / Housekeeping [Randy Stabler]
- 8:05:** Special Announcement [John Van Alstyne and Tim Zilke]
- 8:15:** Marketing Committee [Chris Brandl]
Survey information -What does the data tell us?
- 8:30:** Parts & Materials Panel Discussion [Chris Northup]
I ordered an aftermarket part and the delivered OEM, now what do I do?
- 9:50:** Technical Committee [Toby Chess]
Frame set up on today's vehicles – it isn't like it used to be.
- 10:20:** Human Resources [Corey King]
Employee Benefits are increasing and what you need to know to be compliant.
- 11:00:** **Adjourn**



- 1-800 Radiator & A/C
- 3M Automotive Aftermarket
- ABRA Autobody & Glass
- ALLDATA
- ALLSTATE Insurance
- AudaExplore, a Solera Company
- Auto Care Association /PBES
- Auto Data Labels
- Autobody-Review.com
- Automechanika / Chicago
- Berkshire Hathaway Automotive
- Caliber Collision Centers
- Car-Part.com
- Car-O-Liner
- CCC Information Services
- Celette
- Certified Automotive Parts Association (CAPA)
- ChemSpec USA
- Chief Automotive Technologies
- D'Angelos Automotive & Industrial Finishes
- Fiat Chrysler Automobiles
- Fix Auto USA
- Ford Customer Service
- Fusor Aftermarket Adhesives
- GM - Customer Care & Aftersales
- I-CAR
- ITW Evercoat
- Kent Automotive
- KPA Online
- LKQ Corporation / Keystone Automotive
- Matrix Electronic Measuring
- Mercedes Benz USA
- National Coatings & Supplies
- Norton Saint-Gobain
- PDR LINX
- Pro Spot
- RAE-Reliable Automotive Equipment
- Refinish Distributors Alliance (RDA)
- Service King Collision Repair Centers
- State Farm Insurance
- TenPoint Complete
- Toyota Motor Sales USA
- United Recyclers Group
- Valspar Automotive