



# Chairman's Comments

January 2017

Palm Springs

- **Committee Structure**
  - Leadership
    - New Chairs
    - Returning Chairs
  - Meeting preparation
  - Participation



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January 2017

- **The Planning Process**
  - Survey Analysis
  - Audience Response
  - Committee Experience & Discretion
  - Subject Expert Input
  - Open Mic



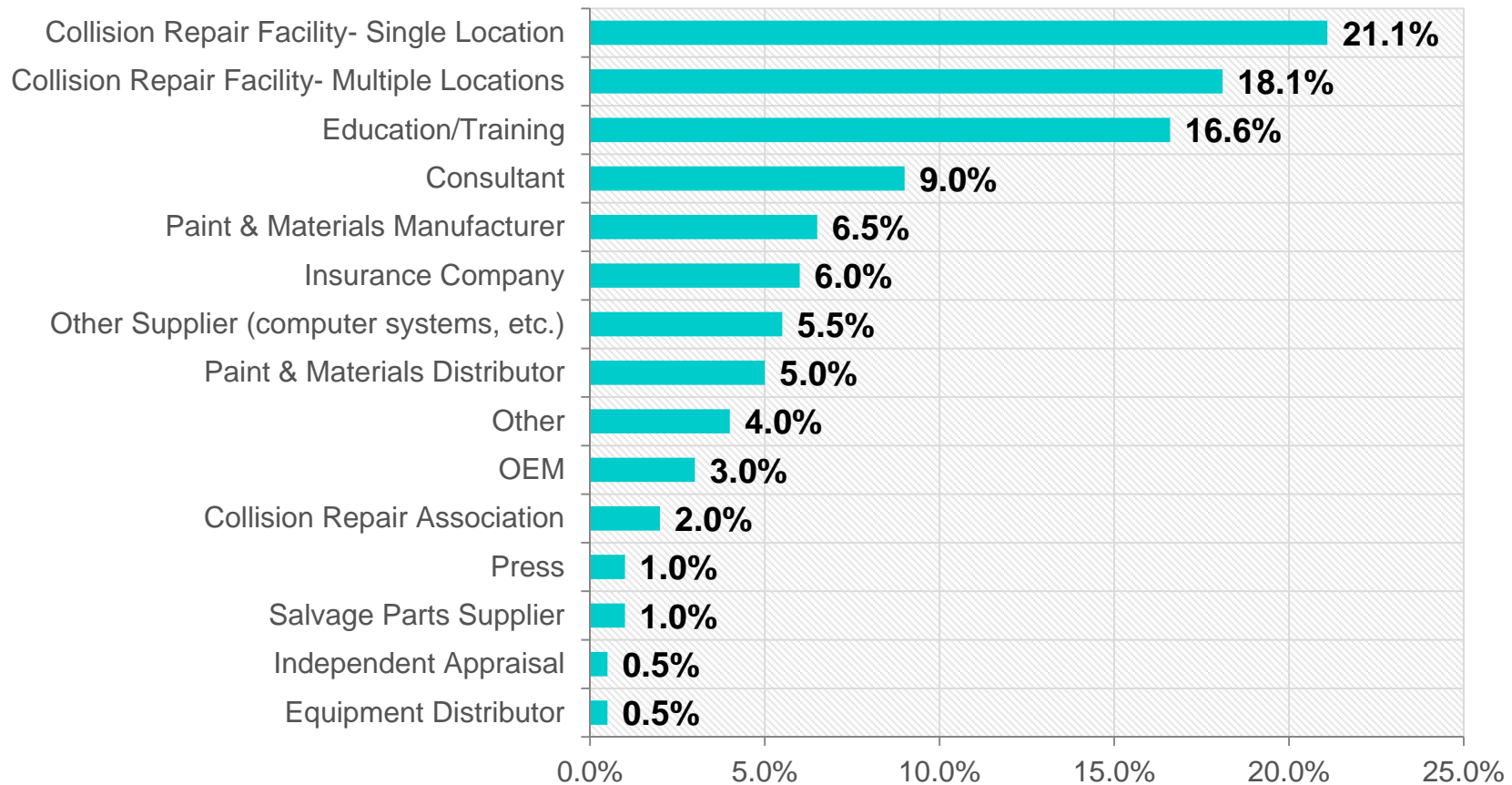
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# Please indicate your industry segment.

Industry Segments Responding to Survey



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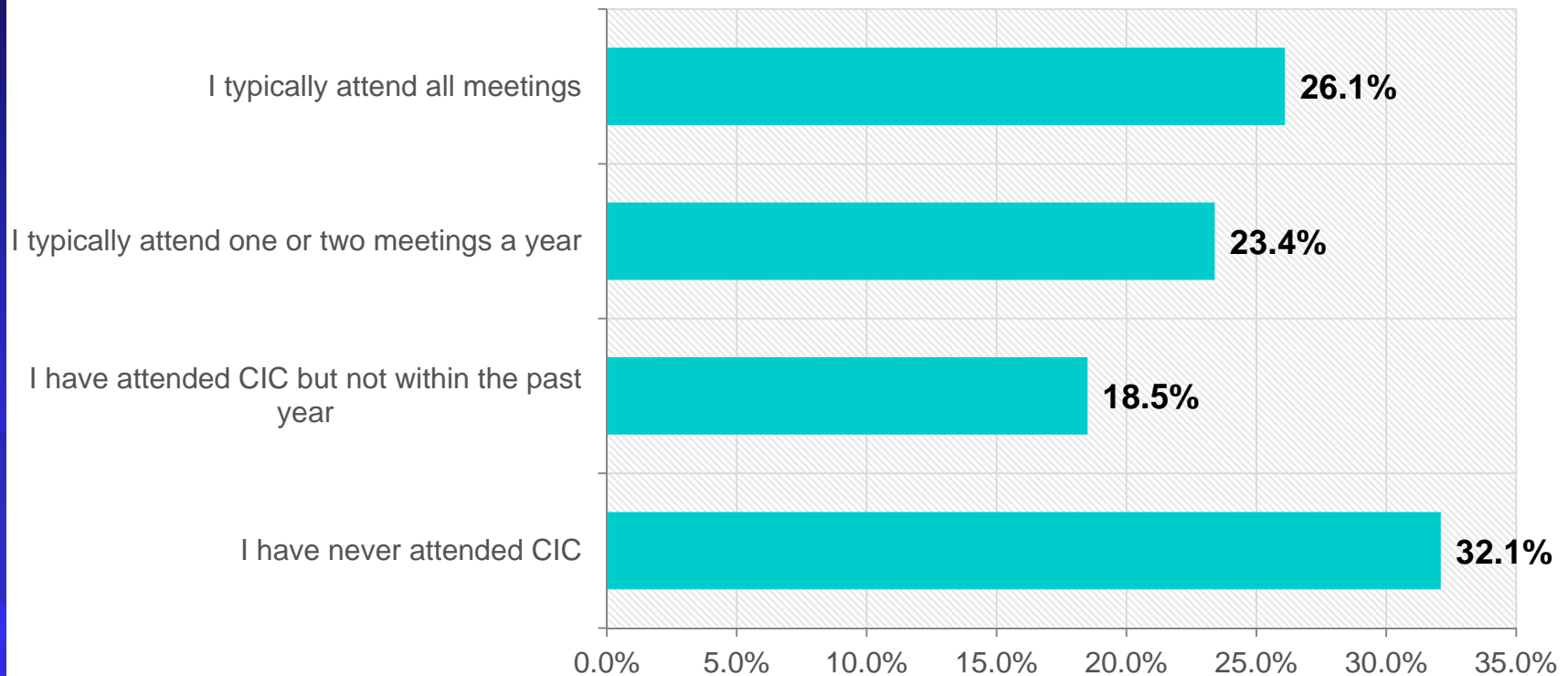
Survey Results

January 2017

Governmental Committee  
228 Respondents

Please select the option below that best describes the frequency of your CIC attendance.

### Frequency of Attendance of CIC Meetings



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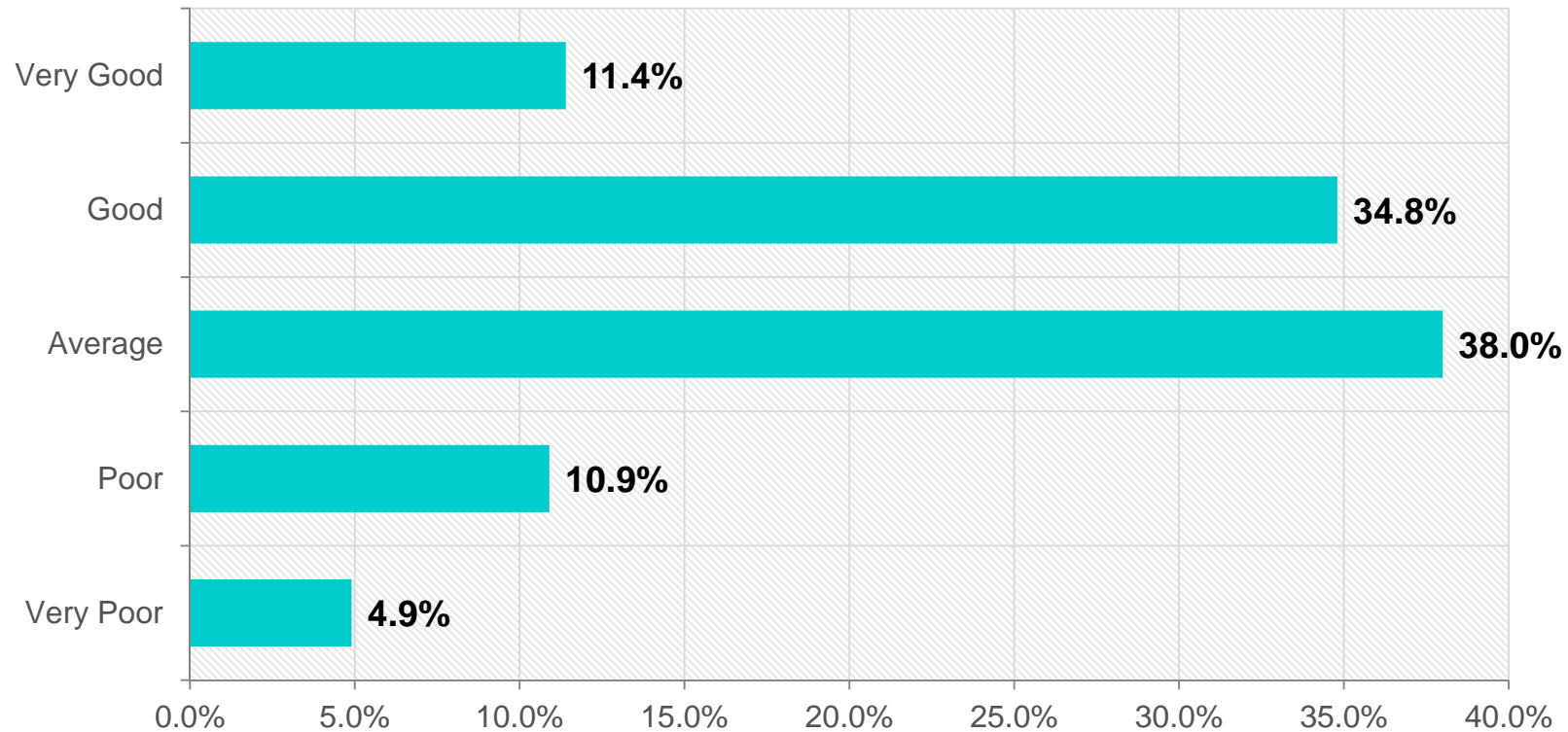
Survey Results

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Overall, how would you rate the value of the Collision Industry Conference to the success of your business?

Collision Industry Conference Value



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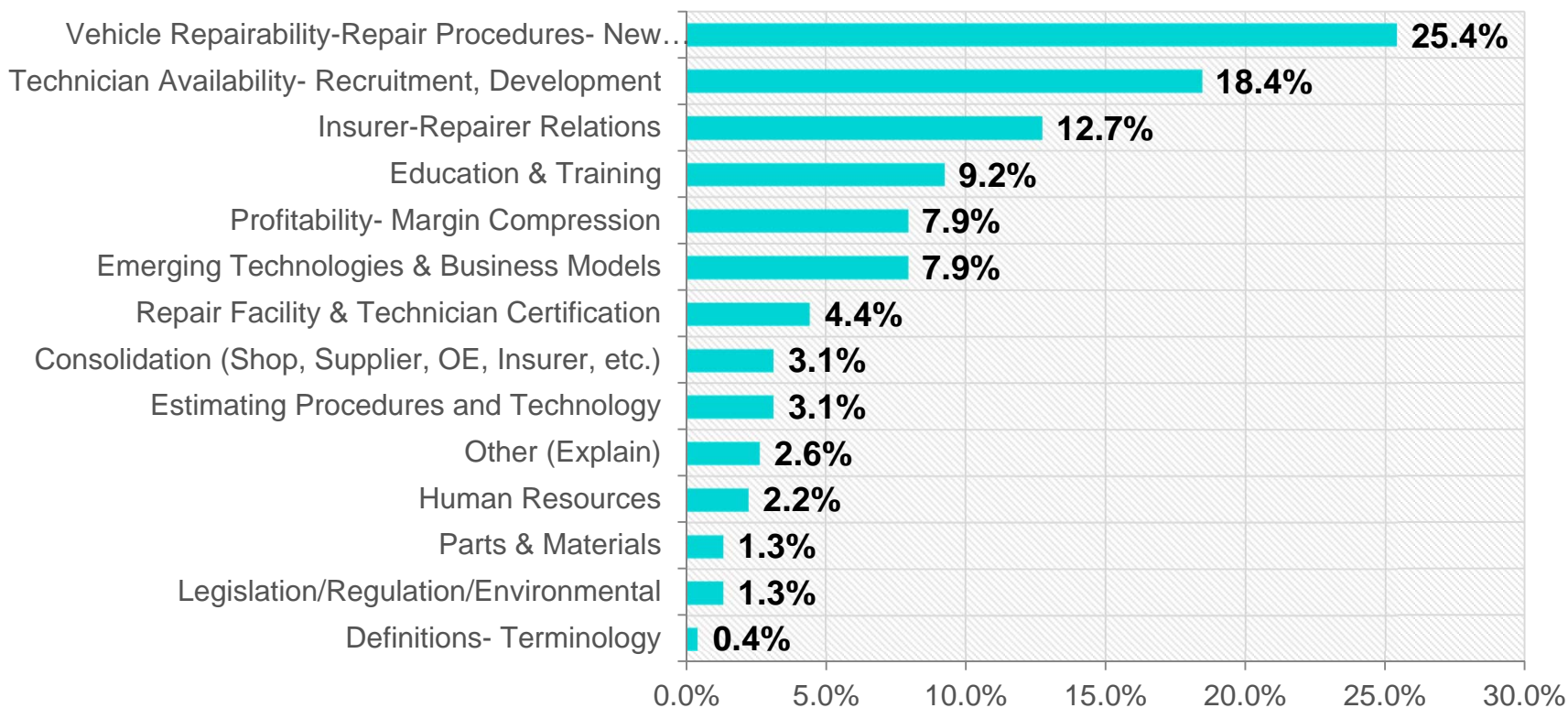
Survey Results

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Please choose the category for the most important issue facing the collision industry overall that you feel the CIC body should address during the coming year?

### Most Important Issue For CIC Body



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Survey Results

Governmental Committee

228 Respondents

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# Survey Comments

“If you could change one thing about the Collision Industry Conference that would improve its value to the success of your business, what would it be?”

*“As an educator, it is expensive to attend. If you would like to get more young people involved  
.....make it complimentary for educators”*



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# Survey Comments

“If you could change one thing about the Collision Industry Conference that would improve its value to the success of your business, what would it be?”

*“Stop trying to make everyone comfortable. if you’re uncomfortable with the discussion it means we’re getting somewhere.”*



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# Survey Comments

“If you could change one thing about the Collision Industry Conference that would improve its value to the success of your business, what would it be?”

*“Get more insurance companies involved.”*



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# Survey Comments

“If you could change one thing about the Collision Industry Conference that would improve its value to the success of your business, what would it be?”

*“Change the process by which the CIC Chair is selected. The current process inhibits younger people (45 and under) from leadership.”*



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# Information Winners

...not at the exclusion of  
confrontation & healthy debate



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