



Definitions Committee

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Mission Statement

To clarify and bring universal understanding to the terminology used in the automotive damage repair and refinish process.

Parts Definitions



- ◆ Received input from several sources including SCRS and ASA
- ◆ Clear and simple is best
- ◆ The definitions committee is tasked with defining terminology that is in common use

Draft Parts Definitions



- **USED PART:** Any Part (OEM or Aftermarket) removed from a donor vehicle
- **SALVAGE PART:** Any Part (OEM or Aftermarket) removed from a donor vehicle
- **LIKE KIND AND QUALITY PART (lkq Part):** A generic term that may be used to describe any part that may be used to replace another part (typically assumed to be a used part...see Used Part)



CIC Class A Shop Survey Results

Definitions Committee

CIC Oklahoma City

April 26, 2012



CIC Class A Shop Survey

- How should this document be used in the future?
 - ◆ Should it “show up” to the end user (customer)?
 - ◆ What if any influence should it carry?
 - ◆ Used more strategically with regulators/legislators?



CIC Class A Shop Survey

- More effective as a minimum standards document?
- Includes only basic criteria identifying a shop has tools and training necessary for proper repairs?
- Should there be one master document with one or more addendums? E.g.; advanced metals, sustainability, etc.



CIC Class A Shop Survey Results

2. Does your organization reference, utilize or formally recognize the “Class A Requirements”?

	Number of Responses	Response Ratio
Yes	92	77.9%
No	24	20.3%
No Responses	2	1.6%
Total	118	100%
35 Comment(s)		



CIC Class A Shop Survey Results

3. Are you aware of any organization(s), private, regulatory or governmental that references the “Class A Requirements”?

	Number of Responses	Response Ratio
Yes	52	44.0%
No	63	53.3%
No Responses	3	2.5%
Total	118	100%
33 Comment(s)		



CIC Class A Shop Survey Results

4. Should the vehicle owner or customer be aware of the “Class A Requirements” and/or whether the shop meets these requirements?

	Number of Responses	Response Ratio
Yes	108	91.5%
No	7	5.9%
No Responses	3	2.5%
Total	118	100%
36 Comment(s)		



CIC Class A Shop Survey Results

5. Do the current “Class A Requirements” meet your needs or should they be updated? Potential responses:

	Number of Responses	Response Ratio
Okay as currently written	21	17.7%
Edit to limit content to a more basic list of criteria	3	2.5%
Should be further enhanced to include more content such as (Examples only) ASE Certification, I-CAR Gold Class, Environmental / Workplace safety criteria	69	58.4%
Other - Please Explain...	19	16.1%
No Responses	6	5.0%
Total	118	100%
44 Comment(s)		



Thank You!

- ◆ Questions?
- ◆ Comments?



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