



Data Privacy Committee 2013

CIC Planning Meeting
Palm Springs CA – January 2013

Committee Members

Member Name	Company
Tony Passwater	AEII
Jack Rozint	RCC Consulting
Rick Tuuri	Audatex... a Solera Company
Greg Horn	Mitchell International
Doug Kelly	Cyncast
John Vito	Hertz
Bob Smith	Storm Appraisers
Fred Iantrono	CIECA
Corey Liss	Liss CarStar
Trent Gegax	APU Solutions
Gary Wano	GW and Son Auto body
Aaron Schulenburg	SCRS
Denise Caspersen	ASA
Ron Reichen	Precision Collision Repair
Dusty Womble	Roger Beasley Collision Center



Data Privacy Committee

Mission Statement

The Mission of the CIC Data Privacy Committee is to identify, discuss and address practices and rights regarding the access and usage of estimates and repair order data.



Our Scope

- 1) Identify the current companies capturing repair facility data through data pumps, and other forms of extraction software/methods, and how this data is being utilized, distributed, sold, or reported on.
- 2) Identify the current and future issues regarding the access and usage of repair facility estimates and repair order data.
- 3) Recommend guidelines, best practices, and/or standards if they exist, to protect the data rights of the individual subscribers, insurers, and vehicle owners when the information contained in the work product is being distributed, sold, or reported on outside their own internal usages.



Data Privacy Concerns

Consumers

- a) How does collision damage on my vehicle end up on CarFax ?
- b) Why am I getting calls to buy a vehicle as soon as my car totals ?
- c) Why are shops/insurers releasing my data ?



Data Privacy Concerns

Repairers

- a) Why and How is "our data" being distributed ?
- b) Why do we not have options to "opt out" any sharing ?
- c) How does "Cloud Computing" change this ?
- d) Do we violate DRP agreements as the data is distributed ?
- e) Why do 3rd party vendors have financial information on our businesses ?
- f) Who has or is distributing my data ?



Data Privacy Concerns

Insurers

- a) Is our claim data being shared outside our agreements ?
- b) Are our supplier agreements being followed ?
- c) Are our insureds being exposed to data breaches ?



Audience

Please take the time to provide valuable feedback to assist us with planning for 2013.

Use you key pads to answer the following questions.



Audience

Please Select Which of the Industry Segments You Primarily Represent:

- 1) Repairer – Single Shop
- 2) Repairer – Multi-Shop
- 3) Insurance Company
- 4) Information Provider
- 5) Other

Audience

Do You Feel You Are Knowledgeable of the Key Differences Between EMS and BMS in Regards to Providing Better Data Security ?

- 1)Yes
- 2)No

Audience

Do You Believe There Should Be More Emphasis Placed by Software Companies Adopting the BMS Standard, and Eliminate Using EMS ?

- 1)Yes
- 2)No
- 3)Don't Know

Audience

Do You Believe the Software Subscriber Should Have the Right to Choose if Their Estimate Data Can Be Used For Any Reporting Aggregation ?

- 1)Yes
- 2)No
- 3)Don't Know

Audience

Do You Believe the Software Subscriber Should Have the Right to Choose if Their Estimate Data Can Be Shared or Sold to Any 3rd Party Outside Their Own Direct Repair Partners ?

1)Yes

2)No

3)Don't Know

Audience

Do You Believe the Software Subscriber Currently Has Sufficient Rights Outlined in The Terms of Usage and Data Usage Policies ?

- 1)Yes
- 2)No
- 3)Don't Know

Audience

Do You Believe That Any Company Outside the Subscriber That is Sharing, Selling, or Redistributing the Data from the Estimating/Management Systems, Should Identify Themselves, Provide How the Data is Used, and to Whom it is Shared or Sold ?

1)Yes

2)No

3)Don't Know

Thank You For Your Feedback !

Questions or Comments ?

Please Contact:

Tony Passwater

(317)290-0611

Tony.Passwater@aeii.net

