

Data Privacy Committee 2013

CIC Planning Meeting
Palm Springs CA – January 2013

Committee Members

Member Name Tony Passwater Jack Rozint Rick Tuuri **Greg Horn** Doug Kelly John Vito **Bob Smith** Fred Iantrono Corey Liss Trent Gegax Gary Wano Aaron Schulenburg Denise Caspersen Ron Reichen **Dusty Womble**

Company AEII RCC Consulting Audatex... a Solera Company Mitchell International Cyncast Hertz Storm Appraisers CIECA Liss CarStar **APU Solutions** GW and Son Auto body SCRS ASA Precision Collision Repair Roger Beasley Collision Center



Data Privacy Committee

Mission Statement

The Mission of the CIC Data Privacy Committee is to identify, discuss and address practices and rights regarding the access and usage of estimates and repair order data.



Our Scope

- 1) Identify the current companies capturing repair facility data through data pumps, and other forms of extraction software/methods, and how this data is being utilized, distributed, sold, or reported on.
- 2) Identify the current and future issues regarding the access and usage of repair facility estimates and repair order data.
- 3) Recommend guidelines, best practices, and/or standards if they exist, to protect the data rights of the individual subscribers, insurers, and vehicle owners when the information contained in the work product is being distributed, sold, or reported on outside their own internal usages.

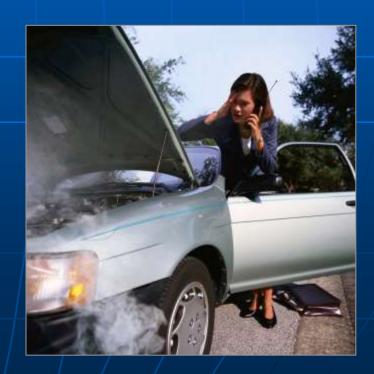


Data Privacy Concerns

Consumers

- a) How does collision damage on my vehicle end up on CarFax?
- b) Why am I getting calls to buy a vehicle as soon as my car totals?
- c) Why are shops/insurers releasing my data?







Data Privacy Concerns

Repairers

- a) Why and How is "our data" being distributed?
- b) Why do we not have options to "opt out" any sharing?
- c) How does "Cloud Computing" change this?
- d) Do we violate DRP agreements as the data is distributed?
- e) Why do 3rd party vendors have financial information on our businesses?
- f) Who has or is distributing my data?









Data Privacy Concerns

Insurers

- a) Is our claim data being shared outside our agreements?
- b) Are our supplier agreements being followed?
- c) Are our insureds being exposed to data breaches?







Please take the time to provide valuable feedback to assist us with planning for 2013.

Use you key pads to answer the following questions.





Please Select Which of the Industry Segments You Primarily Represent:

- 1)Repairer Single Shop
- 2)Repairer Multi-Shop
- 3)Insurance Company
- 4)Information Provider
- 5)Other

Do You Feel You Are Knowledgeable of the Key Differences Between EMS and BMS in Regards to Providing Better Data Security?

1)Yes

2)No

Do You Believe There Should Be More Emphasis Placed by Software Companies Adopting the BMS Standard, and Eliminate Using EMS?

- 1)Yes
- 2)No
- 3)Don't Know

Do You Believe the Software Subscriber Should Have the Right to Choose if Their Estimate Data Can Be Used For Any Reporting Aggregation?

- 1)Yes
- 2)No
- 3)Don't Know

Do You Believe the Software Subscriber Should Have the Right to Choose if Their Estimate Data Can Be Shared or Sold to Any 3rd Party Outside Their Own Direct Repair Partners?

- 1)Yes
- 2)No
- 3)Don't Know

Do You Believe the Software Subscriber Currently Has Sufficient Rights Outlined in The Terms of Usage and Data Usage Policies?

- 1)Yes
- 2)No
- 3)Don't Know

Do You Believe That Any Company Outside the Subscriber That is Sharing, Selling, or Redistributing the Data from the Estimating/Management Systems, Should Identify Themselves, Provide How the Data is Used, and to Whom it is Shared or Sold?

- 1)Yes
- 2)No
- 3)Don't Know

Thank You For Your Feedback!

Questions or Comments?

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