

Collision Industry Conference Education and Training Committee

Task Force Two - 2018

Role-Based, Verifiable, Professional Credentials Project

Project Description

The CIC Education and Training Committee Task Force Two attempted to identify and define industry-recognized, role-based, verifiable credentials and then categorized by role to improve the industry's understanding of individual-based recognition. The Task Force believed it would help promote professionalism by recognizing industry-based, standardized education and professional recognition.

Definition

The definition and criteria of role-based, verifiable professional credentials are as follows:

- Offered and held by an individual, not a company
- Based on specific roles and established around the knowledge and skill requirements to be successful in that role
- Knowledge and/or skill requirements must be confirmed through various forms of testing
- Verifiable by the third-party organization that provides the credential. (This may come in the form of verifiable certificates or diplomas, a process to verify credentials by providing organization)
- Has specific requirements to maintain/renew (if no renewal is required it will be listed, but identified as not requiring renewals)

Categories

- Certificates – not to be confused with certifications, but an achievement document awarded once a specific set of requirements are met. Certificates are generally provided for shorter, less demanding requirement criteria.
- Designations – Recognition for fulfilling training requirements, generally for technical staff
- Professional Designations – Recognition for fulfilling training requirements and testing. Offers letters to identify and often used professionally within the industry with an individual's name.
- Certifications – Recognition for successfully completing a required test and often combined with work experience requirement. Includes hands-on skills-based testing.
- Product Certifications – Recognition for successfully completing training and possible hands-on assessment for the proper use of a product line.
- Equipment Certifications - Recognition for successfully completing training and possible hands-on assessment for the proper use of an equipment system.
- OEM Certifications - Recognition for successfully completing training and possible hands-on assessment of the proper repair techniques on a specific brand and/or model of vehicle.

Roles Identified (Current as of 10-25-2018)

Customer Service Representative

- AMi – Certificate - Collision Repair CSR Certificate 30 CH (6 CH annually)

Office Manager

- AMi – Professional Designation – AAOM (Accredited Automotive Office Manager – Collision Repair) 60 CH (6 CH annually)

General Manager

- AMi – Professional Designation – AAM (Accredited Automotive Manager - Collision Repair) 120 CH (6 CH annually)

- AMi – Professional Designation – AMAM (Accredited Master Automotive Manager - Collision Repair) 180 CH (6 CH annually)

Estimator

- I-CAR – Designation – Platinum Estimator – I-CAR ProLevel Training (6 CH annually)
- ASE – Certification – B6 Damage Analysis & Estimating (5 year recert)
- Accountable Estimating – Level 1, Level 2 – On-going requirements)
- AMi – Professional Designation – ACE (Accredited Collision-Repair Estimator) – Business/Non-Technical/Customer Service Training, I-CAR Technical Training, Estimating Systems Training or Assessment (On-going requirements; 6 CH - AMi, 6 CH - I-CAR, ASE B6 recert 5 years, maintain estimating system training)
- AMi – Professional Designation – AMCE (Accredited Master Collision-Repair Estimator) – Business/Non-Technical/Customer Service Training, I-CAR Technical Training, Estimating Systems Training or Assessment, ASE B6 Certification (On-going requirements; 6 CH - AMi, 6 CH -I-CAR, ASE B6 recert 5 years, maintain estimating system training)

Parts Manager

- Nothing identified

Production Manager

- I-CAR – Designation – Platinum Production Manager – I-CAR ProLevel Training (6 CH annually)

Non-Structural Technician – Steel

- I-CAR – Designation – Platinum NS Technician – I-CAR ProLevel Training (6 CH annually)
- I-CAR – Certification – Welding Steel GMA (WCS03) Training & Certification (5 year recert)
- ASE B3 N/S Certifications – (5 year recert)
- MACS – Section 609 Certification (Lifetime)

Non-Structural Technician – Aluminum

- I-CAR – Designation – Platinum NS Technician – I-CAR ProLevel Training (6 CH annually)
- I-CAR – Certification – Welding Aluminum MIG GMA (WCA03) Training & Certification (5 year recert)
- MACS – Section 609 Certification (Lifetime)

Structural Technician – Steel

- I-CAR – Designation – Platinum SS Technician – I-CAR ProLevel Training (6 CH annually)
- I-CAR – Certification – Welding Steel MIG GMA (WCS03) Training & Certification (5 year recert)
- I-CAR – Certification – Welding Steel Sectioning GMA (SPS03) Training & Certification (5 year recert)
- AWS – Certification - AWS D1.3 Structural Sheet Steel (5 year recert)
- ASE - B3 N/S, B4 Structural, Master Certifications – (5 year recert)
- MACS – Section 609 Certification (Lifetime)

Structural Technician – Aluminum

- I-CAR – Designation – Platinum SA Technician – I-CAR ProLevel Training (6 CH annually)
- I-CAR – Certification – Welding Aluminum MIG GMA (WCA03) Training & Certification (5 year recert)
- AWS – Certification – D1.2 Aluminum
- MACS – Section 609 Certification (Lifetime)

ADAS & Safety Systems Technician

- I-CAR – Designation – Platinum Electrical/Diagnostics Technician – I-CAR ProLevel training (6 CH annually)

Electrical/Mechanical Technician

- I-CAR – Designation – Platinum Electrical/Mechanical Technician – I-CAR ProLevel Training (6 CH annually)
- ASE B5 Electrical/Mechanical – (5 year recert)
- MACS – Section 609 Certification (Lifetime)

Refinish Technician

- I-CAR – Designation – Platinum Refinish Technician – I-CAR ProLevel Training (6 CH annually)
- ASE B2 Refinish Certificate – 5 years
- Akzo – Product Certification
 - Sikkens Certified Painter – no renewal
 - Lesonal Certified Painter – no renewal
- Axalta – Product Certification
 - 101 Cromax® ChromaSystem Field Certification – 2 years
 - 201 Cromax® ChromaSystem Certification - 3 years
 - 201 Cromax® Mosiac Certificate – 3 years
 - 201 Cromax® Pro Certification – 3 years
 - 201 Cromax® EZ Certification – 3 years
 - 401 Cromax® Master Certification – 3 years
 - 101 Spies Hecker® Permacron Series 293/295 Series Field Certification - 2 years
 - 201 Spies Hecker® Permacron Series 293/295 Series Certification – 3 years
 - 102 Spies Hecker® Surface Preparation Certification – n/a
 - 201 Spies Hecker® Permahyd Hi-TEC Certification – 3 years
 - 401 Spies Hecker® Master Certification – 3 years
 - 101 Standox® Basecoat Field Certification – 2 years
 - 202 Standox® Basecoat Certification – 3 years
 - 101 Standox® StandoBlue Field Certification – 2 years
 - 201 Standox® StandoBlue Certification – 3 years
 - 401 Standox® Master Certification – 3 years
- BASF Product Certifications
 - RM Diamont/Onyx HD Certification – 2 years
 - Glasurit 22/55/90 Certificate – 2 years
- PPG Product Certifications
 - Nexa AutoColor 2K Certification – 2 years
 - Aquabase Plus Certification – 2 years
 - Deltron Certification – 2 years
 - Envirobase HP Certification – 2 years
 - Global Refinish Systems Certification – 2 years
- Sherwin Williams – Product Certifications
 - Ultra Painter Certification – 2 years
 - Ultra Painter Certification (Two Day) - 2 years
 - AWX Painter Certification - 2 years
 - AWX Painter Certification (Two Day) – 2 years
 - ATX Refinish System Painter Certification – 3 years
 - National Account Painter Certification – 2 years
 - Advanced Painter Certification – n/a
- Valspar – Product Certifications
 - Valspar Certified Refinisher – n/a
 - DeBeer Certified Refinisher -n/a

- DeBeer Certified Water Base Refinisher – n/a

Credential Provider Definitions

ASE – Automotive Service Excellence (www.ase.com)

AMi – Automotive Management Institute (amionline.org)

AWS – American Welding Society (www.aws.org)

I-CAR – Inter-Industry Conference on Auto Collision Repair (www.i-car.com)

MACS – Mobile Air Conditioning Society (www.macsw.org)

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