








# COLLISION INDUSTRY CONFERENCE

Tuesday, November 5, 2019 — Las Vegas, Nevada

# MEETING AGENDA

- 8:00 Welcome / Introduction [Jeff Peevy]   
*CIC Chairman Comments*
- 8:10 Talent Pool Committee [Kyle Holt]   
*The committee will provide an update to its progress.*
- 8:40 Emerging Technologies Committee [Chuck Olsen, Barry Dorn, Jake Rodenroth]   
*Definitions and Service Information— The Value of a Standardized Industry Process. Includes a discussion and updates on advanced technologies definitions, (CIC WIKI), service information and service provider segments working together for the benefit of the consumer. Will include a draft of proposed definitions.*
- 9:30 Administrative Announcements [Jeff Hendler] 
- 9:35 Data Access, Privacy, and Security Committee [Dan Risley, Frank Terlep, Trent Tinsley]   
*This presentation will discuss how to determine who is accessing a business's data, how they are, what's being collected, how it is being used and much more related to data that may be moving through our industry. In addition, the presentation will discuss a "Golden Rule" position to be considered by the industry.*
- 10:20 Open Mic
- 10:40 Special Presentation—Haiti Arise [Tom Julius]  
*Update on the Haiti Arise project.*

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## Agenda continued...

- 10:55** Special Presentation—"The Cost of Quality" Discussion [James Spears, Erick Bickett, Andy MacDonald, Debby Robinson, George Avery]   
*A panel discussion with auto claims stakeholder representatives; Repairer, Insurer, OEM, and Consumer. The panel will explore the advantages/challenges with business decisions that can impact quality."*
- 11:45** Open Mic
- 12:00** Lunch Break
- 1:00** Technical Committee [Kye Yeung, Toby Chess]   
*A brief presentation discussing the testing of spot welds and why it is important to the quality and safety of a repair.*
- 1:30** Special Presentation—Seebachan Interview [Matthew and Marcia Seebachan, Jeff and Marie Peevy]  
*Chairman Jeff Peevy makes good on his promise to fill the "empty chair" that has represented the consumer during the 2019 CIC meetings. Jeff and his wife Marie, will interview Marcia and Matthew Seebachan, owners of the infamous Honda Fit accident in Texas. This interview will focus strictly on the human impact of poor repair decisions and not on the companies or individuals involved in the court case*
- 2:00** Parts and Material Committee [Aaron Schulenburg and Ken Weiss]   
*The Parts and Material Committee highlights the challenges and opportunities identified in the ongoing parts definitions discussions and the various perspectives within the industry.*
- 2:45** Open Mic
- 3:00** Education and Training Committee [Mike Coley, Gene Lopez, Josh McFarlin]   
*Entry-level Technician Accreditation: This presentation begins with an ASE presentation and then a short review of the Entry-Level Technician Task Expectations from the CREF Snapshot, a follow-up on the ASE Ed Foundation Survey and a discussion on Entry-Level tasks*
- 3:30** Governmental Committee [Janet Chaney, Judell Anderson, John Mosley, and others]   
*Panel Discussion: Insight into State Legislative Efforts. Covering various state house bills, their progress and how they may impact the industry.*
- 4:20** Estimating Committee [Roger Cada, Scott Kaboos, Dan Black]   
*Panel Discussion with OEMs. The estimating committee will discuss various estimating challenges new vehicle technology presents with OEM representatives.*
- 5:00** Chairman Wrap-up [Jeff Peevy]

**Adjourn**